



Oakswood College

Empowering Through Education



Student Contract

(Terms and Conditions)

PROMOTING EXCELLENCE • ENSURING COMPLIANCE
SUPPORTING OUR COMMUNITY



GOVERNANCE



QUALITY



COMPLIANCE



EXCELLENCE

www.oakswoodcollege.co.uk



Oakwood College
Empowering Through Education



Oakwood College

Empowering Through Education

(Trading name of Oakwood Group Ltd)

Student Terms and Conditions

**(Applicable to Oakwood College programmes of study
leading to an ATHE award)**

Applicable from September 2026 entry



1. About Us

1.1 Oakwood College (the “College”, “we”, “us” or “our”) is the trading name of Oakwood Group, a company registered in England and Wales under company number 10137187.

1.2 “You”, “your” or “the student” means the person who has been offered a place at the College and who accepts that offer in accordance with the instructions set out in the relevant offer communication.

1.3 You may contact the College using the following details:

- By email: info@oakwoodgroup.co.uk.
- Through the College website: Oakwood College policies and information pages are available online.

This document sets out the key terms governing the relationship between the Student and Oakwood College and applies to all students enrolled on an HE programme of study with Oakwood College leading to an award from ATHE. When a place is offered and accepted, a legally binding contract is formed on the basis of the offer letter, these terms and conditions, and the policies and procedures referred to in them.

It is important that you read this document carefully before accepting your place.

Important Contract Terms

We would like to draw to your attention to certain clauses in these Terms & Conditions. Please note, by us drawing such clauses to your attention it does not lessen the importance of all other clauses, and you should make sure you are aware of all obligations under these Terms and Conditions.

We draw your attention specifically to the following clauses:

Cancellation Period

Clause 11a sets out your statutory right to cancel your Student Contract and receive a full refund of fees paid within 14 days of receiving written confirmation of offer acceptance or from payment of your deposit (where applicable). It explains how you exercise this right.

Course Changes

Section 10 explains the circumstances in which Oakwood College may be required to make changes to your course and the services provided. It also explains how we will work with you in these circumstances and the options available to you.

Termination of the Student Contract

Section 11 sets out the circumstances in which you and the College can terminate this contract.



Students with disabilities, health conditions or support needs

Clauses 5.5 and 5.5.1 sets out the support that the College may offer you if you think you have a disability, health condition or other support needs.

Section 6 explains the College's safeguarding responsibilities.

Tuition Fees and other Charges

Section 9 sets out your obligations to pay your Tuition Fees and what action the College can take if you do not pay your Tuition Fees (in whole or in part). If your Tuition Fees are being paid by a third party (which includes sponsoring organisations), you will be liable for your Tuition Fees if that third party does not pay.

1.4 Key Definitions

Additional Costs means costs which are not included within Tuition Fees and which students may need to pay in connection with their Programme, such as materials, specialist equipment, field trips, professional body charges, registration fees, checks, uniforms, travel, accommodation or similar programme-related expenses where applicable.

Cancellation Period means the period of 14 calendar days beginning on the date on which the College issues in writing that the student's acceptance of the offer of a place has been confirmed, except where a deposit is required to secure the place, in which case the period of 14 calendar days begins on the date the deposit is paid. The student has the right to cancel this contract in accordance with clause 11A of these Terms and Conditions during the 14-day cancellation period.

Charges means sums payable by the Student to the College other than Tuition Fees, including administrative charges, replacement charges & fines, late payment-related charges where lawful, and charges for optional or additional services used by the student that are not covered as part of the course offer.

Deposit means any advance payment payable by the student to reserve or confirm a place on a Programme, as specified in the offer letter or other written communication from the College.

Programme Information means the information provided by or on behalf of the College about a Programme before the Student accepts an offer, including the offer letter, course or programme specification, published information on the College website, and any course summary or similar key information document issued to the student at the point of offer. Programme Information forms part of the pre-contract information we are required to provide under consumer law and becomes part of your Student Contract when you accept the offer, unless we agree any changes with you in accordance with Section 10

Registration means the process by which a student enrolls or re-enrolls with the College, whether at the start of the Programme or at the start of a subsequent academic year, and includes completion of all required academic, administrative, financial, identity, immigration and compliance steps.

Sponsored Student means a Student whose Tuition Fees are to be paid in whole or in part by an employer, sponsor, public authority, embassy, funding body or other third party accepted by the College.



Tuition Fees means the fees payable by the student, or on the student's behalf, for tuition, teaching, supervision, registration, assessment, and related academic services for the Programme, as stated in the offer letter or otherwise notified in writing by the College.

Working Days means Monday to Friday excluding bank holidays in England and any period during which the College is officially closed.

2. Regulatory and policy framework

2.1 The College publishes key student-facing policies and procedures on its [website](#), including its Data Protection & Security Policy, Equality & Diversity Policy, Health & Well Being Policy, Prevent Strategy Policy and Procedure, and safeguarding-related policies.

2.2 These terms should be read alongside the College's published policies and procedures, as updated from time to time, where such changes are lawful, reasonable and communicated appropriately.

2.3 The College will apply these Terms and Conditions and its student-facing policies in a way that is consistent with UK consumer-protection law, including the Consumer Protection from Unfair Trading Regulations 2008, the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, the Consumer Rights Act 2015 and the Digital Markets, Competition and Consumers Act 2024, as updated from time to time.

2.4 Without limiting the contractual effect of this document, students are expected to familiarise themselves with, and where applicable comply with, the College's key student-facing policies and procedures as published and updated from time to time, including policies relating to:

- Admissions
- Fee, Refunds and Compensation
- Student Conduct
- Academic Misconduct
- Attendance and Engagement
- Safeguarding,
- Support through study
- Complaints
- Appeals
- Data Protection
- Equality and Diversity
- Health and safety

Please see Schedule 1 for a list of policies that apply in particular to this contract.

3. Admissions and contract formation

3.1 The College will issue an offer letter setting out details of the programme, its duration, any conditions of offer, and any fees or additional charges that may apply.



3.2 A legally binding contract is formed when you accept the offer in the manner specified by the College.

3.3 By accepting an offer, you confirm that all information supplied by you, or on your behalf, is true, accurate, complete and not misleading.

3.4 The contract between the College and the Student will usually comprise:

- These Terms and Conditions.
- The applicable fee and refund policy issued by the College at the point of offer.
- The offer letter.
- Any published programme or course summary document issued by the College at the point of offer.
- Relevant College policies and procedures (see Section 2.5 and Schedule 1 of these Terms and Conditions).
- The relevant awarding body's academic regulations and applicable policies (see Schedule 1).
- The Programme Information and fee information we provide before you accept your offer form part of the Student Contract. We will not make significant changes to that information after you accept the offer without following Section 10 (Changes to programmes, services and contract terms) and, where required, obtaining your express agreement.

4. Partner and awarding body arrangements

4.1 where a programme is delivered under ATHE arrangements, references to external awarding requirements shall be read as applying to ATHE and any applicable ATHE regulations or quality requirements

4.2 Our terms and mandatory requirements have been aligned with the awarding body requirements or by law, however, in the event of any inconsistency being identified the awarding body requirement or legal requirement shall prevail to the extent necessary.

5. Entry requirements and enrolment

5.1 Your admission and enrolment are subject to you meeting all academic, professional, language, immigration, financial and other entry requirements that apply to your programme.

5.2 The College may refuse enrolment, cancel admission, or withdraw an offer where:

- Incorrect, incomplete or misleading information has been provided.
- Entry requirements or other conditions have not been met.
- Required fees, deposits or funding evidence have not been provided.
- There are professional suitability, safeguarding, health, conduct or legal concerns relevant to the programme.



5.3 If you are required by the College to re-enrol in any academic year, you must do so by the published deadline and comply with any ongoing conditions of study.

5.4 Applicants under the age of 18: Where an applicant will be under the age of 18 at the point of enrolment or during any relevant part of the admissions process, the College may apply additional requirements, safeguards, consents, information requests or conditions in accordance with its safeguarding and admissions arrangements for applicants under 18.

5.4.1 The College may require additional consents, emergency contact information, welfare arrangements or other reasonable steps before permitting enrolment of an applicant who is under 18.

5.5 Students with disabilities, health conditions or support needs: The College is committed to supporting students fairly and lawfully and encourages applicants and students to disclose disabilities, learning differences, medical conditions, mental health concerns or other support needs at the earliest opportunity so that reasonable support and adjustments can be considered. Individual conditions and circumstances will usually be managed under the College's Support Through Studies Policy and its procedures.

5.5.1 Where a Programme includes professional, placement, practice-based or safety-critical requirements, the College may require relevant information, evidence or assessments in order to determine whether the Programme requirements can be met safely and appropriately, subject always to its obligations under equality law.

5.6 Criminal convictions and suitability requirements: For some Programmes, placements or learning activities, the College may require disclosure of relevant criminal convictions, Disclosure and Barring Service information, or other suitability information where this is reasonably necessary for safeguarding, professional, legal or regulatory reasons.

5.6.1 If a student is charged with, convicted of, or becomes subject to any matter which may reasonably affect suitability for study, placement, professional practice, safeguarding, or the safety of others, the student must inform the College promptly where required by college policy or procedure.

5.7 Immigration and permission to study: Where a Student requires immigration permission or other legal permission to study in the United Kingdom, enrolment and continued study are conditional upon the student holding, and providing evidence of, the correct permission throughout the period of study.

5.7.1 The College may refuse enrolment, suspend studies, require interruption, or terminate the contract where the student does not hold the required permission, fails to provide satisfactory evidence when requested, or breaches immigration conditions relevant to study.

6. Equality, safeguarding and student welfare

6.1 The College is committed to equality, diversity and inclusion; our principles, key commitments and approaches are set out in our published [Equality, Diversity & Inclusion Policy](#) which can be found on our website at <https://www.oakwoodcollege.co.uk/policies-and-procedures.php>.



6.2 The College also publishes policies covering safeguarding, Prevent, health and wellbeing, and data protection, intended to support a safe learning environment and the welfare of students and vulnerable adults.

6.3 Students are expected to engage with support services and disclose relevant information, including learning needs, disabilities, wellbeing concerns or medical matters, where this is necessary to enable reasonable support, risk management or lawful compliance.

6.4 Where, after proper consideration and reasonable adjustments, the College concludes that it cannot adequately meet a student's needs or manage a serious risk, the College may suspend, refuse enrolment or terminate the contract in accordance with its procedures and applicable law.

7. Our obligations

7.1 The College will use reasonable skill and care in providing educational services, tuition, learning resources, support and assessment suitable for the programme. This includes providing services with reasonable care and skill as required by the Consumer Rights Act 2015.

7.2 The College will take reasonable steps to maintain academic standards, student support and a safe learning environment in line with its published policies and applicable awarding body requirements.

7.3 The College does not guarantee that any student will achieve a particular award classification, examination result, career outcome, progression opportunity or professional recognition.

8. Your obligations

8.1 You agree to:

- Treat staff, students and visitors with dignity and respect.
- Comply with the College's policies, procedures, codes of conduct and reasonable instructions.
- Attend, participate in and prepare for scheduled teaching, tutorials, workshops, placements and assessments as required.
- Monitor your college and, where applicable, awarding body communications regularly.
- Keep your contact details and personal information up to date.
- Pay all fees and charges when due or provide accurate evidence of approved funding.
- Provide truthful, complete and accurate information at all times.
- Avoid conduct that may endanger others, undermine academic integrity, or bring the College or awarding body into disrepute.
- Comply with all relevant visa, immigration, professional suitability and legal requirements that apply to your studies.

8.2 A breach of these obligations may result in disciplinary action, suspension, withdrawal of services, termination of studies, reporting to the awarding body, and/or other action permitted by law and College policies and procedures.

8.3 Communications and contact details:



8.3.1 Before Registration, the College will normally communicate with applicants using the contact details provided by the applicant during the application and admissions process.

8.3.2 Once you become a registered student, the College will communicate with you using your college email address, student portal, learning platform, written correspondence, telephone, or any other contact method notified by the College for official purposes.

8.3.3 By accepting these terms and conditions, you agree to:

- check your college email account, student portal and any other official communication channels regularly
- ensure that your contact details, emergency contact details and address details remain accurate and up to date at all times.

8.3.4 Any failure by you to read or respond to communications sent by the College to the last notified contact details will not normally invalidate the communication or any action taken in consequence of it.

9. Fees and payment

9.1 By accepting an offer, you agree to pay the tuition fees, deposits and any additional charges notified to you by the College for your programme, in accordance with the methods of payment specified in your offer letter.

9.2 Programme fees may include tuition fees, registration or awarding body charges, deposits, and additional mandatory costs such as materials, trips, checks, specialist clothing or external registration fees, where applicable.

9.3 Where a programme is subject to ATHE registration or certification requirements, any external awarding charges may be passed on to the student where this has been made clear in advance.

9.4 We reserve the right to withdraw your Offer where any payment made by You to the College is reported to by the card acquirer as being fraudulent.

9.5 If any tuition fees or other charges are not paid when due, the College will send reminders including support available and warning students about the consequences. Following the warnings, the College will take action while acting reasonably and proportionately, to address the non-payment. Such action may include:

- Restricting access to facilities or services (where this is appropriate and does not prevent you from continuing essential aspects of your study without good reason);
- Preventing enrolment or re-enrolment;
- Suspending access to teaching, assessment or other academic activities;
- Terminating this agreement for persistent or serious non-payment;
- Referring the outstanding debt to a third-party debt collection agency; and/or



- Taking legal action to recover the outstanding amounts. If legal action is taken, you may be required to pay additional costs incurred by the College, including course fees and interest where applicable

Where a debt is referred to a third-party debt agency, you may be required to pay an administration charge to cover the College's costs.

9.6 the College will not take any of the steps listed in 9.5 without first:

- Providing you with reasonable notice of the non-payment and the intended action;
- Giving you a reasonable opportunity to make payment or to contact the College to discuss your circumstances (including, where appropriate, agreeing a payment plan); and
- Considering any representations you make before deciding how to proceed.

The College will always seek to resolve issues of non-payment fairly and will only take enforcement action where it is reasonable to do so in the circumstances.

9.6 Refunds, credit or compensation: any refund, credit or compensation relating to fees shall be dealt with under the applicable College refund and compensation arrangements and, where relevant, awarding body or funding rules.

9.7 Deposits: Where the College requires payment of a Deposit in order to secure a place on a Programme, the amount of the Deposit and the deadline for payment will be stated in the student's offer letter. A place on a Programme is not guaranteed until any required Deposit has been paid in full and cleared funds have been received by the College.

Any Deposit paid by the student will be credited towards the Student's Tuition Fees. Deposits are part-payments of Tuition Fees and are not a separate administrative charge.

Subject to the Student's statutory cancellation rights and any specific refund provisions notified by the College, Deposits are non-refundable unless:

- (a) the Student validly cancels within the Cancellation Period;
- (b) the Student does not meet the conditions of the offer and provides satisfactory evidence of this by the deadline specified by the College; or
- (c) the College agrees otherwise in writing in accordance with its refund arrangements.

9.8 Additional Costs: The Student is responsible for the student's own living costs, travel costs, accommodation costs and personal expenses during the Programme. Additional Costs may also include, for example, specialist equipment, books, printing, uniforms, field trips, Disclosure and Barring Service checks, occupational health checks, professional registration fees, or other costs linked to the requirements of the Programme. Additional Costs are published in the course information and offer letter supplied when an offer is made.

9.9 Student Loans Company and other funding arrangements: Where Tuition Fees are to be paid in whole or in part through student finance or any other public funding arrangement, the student remains responsible for ensuring that all required applications, evidence and re-applications are completed



accurately and on time. If any funder, sponsor or public authority fails to pay some or all of the Tuition Fees for any reason, the student will remain liable for the unpaid amount.

9.10 Sponsored Students: A Student who expects Tuition Fees to be paid by a sponsor must provide satisfactory written evidence of sponsorship in the form and by the deadline required by the College.

If the sponsor fails to pay any part of the Tuition Fees when due, the student will be personally liable for the outstanding amount and must pay the balance in accordance with the College's payment terms as outlined in the offer letter.

9.11 Fee changes for continuing students: Where a Programme lasts for more than one academic year, the College may increase Tuition Fees for subsequent academic years by no more than the percentage increase in the Consumer Prices Index (CPI) over the preceding 12-month period, with at least 3 months' advance written notice.

The College will give affected students reasonable written notice before any increase takes effect and will identify any options available to students who do not wish to continue on the revised fee basis. These options may include deferment, transfer, withdrawal or interruption in studies, in line with the College's usual procedures

10. Changes to programmes, services and contract terms

10.1 The College will seek to minimise changes to programmes, services, facilities and these terms and conditions.

10.2 However, the College may make reasonable changes where it is necessary to do so for valid reasons which may include:

- To comply with law, regulatory guidance or awarding body requirements.
- To protect academic standards or quality.
- To reflect changes in professional practice, research, pedagogy or sector expectations.
- To respond to health, safety, safeguarding, cyber security or operational risks.
- To address staffing, premises, placement, recruitment or student demand issues.
- To respond to events outside the College's reasonable control.

10.3 Changes may include amendments to timetables, delivery methods, assessment methods, module availability, location of teaching, support services or operational arrangements.

10.4 Where a change is minor and does not materially affect our Programme or your overall learning experience as determined by the College, the College will notify students as soon as practicably possible and normally by email or another appropriate channel. Minor changes include (but are not limited to) updates to module titles or learning materials or timetabling adjustments.

10.5 Where a change is major, materially affecting your programme and is likely to have a significant adverse impact on you as determined by the College, the College will:



- notify you as soon as reasonably practicable by email or other appropriate channel;
- explain the nature of the change and its expected impact;
- Where appropriate consult with affected students; and
- Take reasonable steps to minimise any adverse impact, including offering suitable alternatives, mitigation, refunds or other remedies where appropriate.
- Material changes include (but are not limited to) significant changes to delivery method or location, or material change to programme structure or award.

10.6 If you reasonably decide that a major change has a significant adverse impact on you and you do not wish to accept the change or any reasonable alternative offered, you may terminate the Student Contract and withdraw from the Programme. In those circumstances, you will not be liable for Tuition Fees for the coming terms if they have not yet been started or delivered, and the College will refund any Tuition Fees you have paid for the term yet to commence, in line with its Fees, Refunds and Compensation Policy.

10.7 If a programme is withdrawn, closed, merged or materially changed before or after commencement, the College will take reasonable steps to minimise disruption and, where possible, provide alternatives such as transfer, teach-out, deferment or referral to the awarding body or another provider, and will consider appropriate refunds and/or compensation where required under its Fees, Refunds and Compensation Policy or by law.

11. Termination, withdrawal and suspension

11.1 You are entitled to end this contract and withdraw from your programme at any time by notifying the College in writing. The contract will end on our confirmed receipt of that notice. You may also suspend this contract by interrupting your studies subject to programme regulations. Any tuition fee or other refunds will be managed in line with the College's fees and refund policy.

11.3 The College may suspend or terminate this contract where, acting in accordance with its procedures and the law:

- Entry or continuing requirements are not met.
- Fees remain unpaid.
- False, inaccurate or misleading information has been supplied.
- There is serious misconduct, academic misconduct, fitness to study, safeguarding or professional suitability concern.
- A student loses the right to remain or study in the UK where this is required for the programme.
- The programme is discontinued or the College or awarding body loses approval to deliver it. In these circumstances, the College will take proportionate steps as specified in clause 10.7.

11.4 Where the contract ends or is suspended, the student may lose access to teaching, assessment, awards, facilities, online systems, pastoral services and other student entitlements, subject to the terms of the relevant decision and procedure.



11.5 Fee liability following withdrawal or interruption: Where a Student withdraws, interrupts, defers or otherwise ceases to study after the expiry of the Cancellation Period, the Student may remain liable for Tuition Fees, Charges, or other sums up to the date of withdrawal or for such period as is provided for under the College's fees, refunds and compensation arrangements or any applicable funding rules.

11.5.1 Where the Student is funded by the Student Loans Company or another funder, fee liability may be determined in accordance with the rules of that funder in addition to the College's own policies.

11a. Right to cancel during the Cancellation Period

11a.1 When the Student accepts an offer at a distance, including online, by email, through a portal or by any other method including face-to-face contract conclusion, the student has the statutory right to cancel this contract during the 14-day Cancellation Period without giving any reason. Please see Section 1.4 of these Terms and Conditions for the Cancellation Period definition.

11a.2 To exercise the right to cancel, the student must give the College a clear written notice of cancellation before the Cancellation Period expires. Notice may be given by email, letter or such other method as the College may specify for this purpose.

11a.3 If the Student withdraws within the Cancellation Period, the College will refund any sums paid by the student in relation to the cancelled contract. The fee-liability schedules in the College's Fees, Refunds and Compensation Policy do not apply to valid cancellations during the Cancellation Period. Those schedules apply to withdrawals, interruptions or deferments after the Cancellation Period has expired.

11a.4 Refunds in respect of valid cancellations during the Cancellation Period will normally be made within 14 days of the College receiving your cancellation notice, using the same means of payment you used for the original transaction, unless we agree otherwise with you.

11a.5 The College will follow its Fees & Refunds policy for fee liability schedule.

11a.6 The student's statutory cancellation rights are separate from, and in addition to, any rights relating to withdrawal, interruption, deferment, refunds or termination under other provisions of this contract.

12. Complaints and appeals

12.1 The College has in place various policies and procedures for raising concerns, complaints and appeals, as is set out below.

For applicants:

- Admissions Appeals & Complaints Policy & Procedure (applicants only)

For registered students:

- Student Complaints Procedure
- Academic Appeals Procedure



- Final stage appeal processes under the Academic Misconduct Policy, Non-Academic Misconduct Policy, and Support Through Studies Policy

For both applicants and registered students:

- Freedom of Speech Complaints Procedure

12.2 Students should normally raise concerns as early as possible and follow the relevant published procedure and timescales set out in the respective policy.

12.3 Where a concern, complaint or appeal falls wholly or partly within the responsibility of the ATHE awarding body, the College may direct the student to the relevant procedure or may coordinate with that body as appropriate.

12.4 Where the Student remains dissatisfied after completing the College's internal procedures, the student may be entitled to refer the matter to the ATHE awarding body or where appropriate to the Office of the Independent Adjudicator (OIA) that applies to the College and the particular complaint, subject to that scheme's eligibility rules and time limits. The right to escalate a complaint or appeal beyond the internal College procedures is set out in each policy respectively.

12.5 General enquiries or requests for more information may be made via info@oakwoodgroup.co.uk.

12a. Applicant / Admission Complaints:

A key part of the mission of Oakwood College is to ensure that individuals can access high-quality education irrespective of background or personal circumstances, and we apply rigorous admissions principles, criteria and procedures to ensure that not only are they the right candidates for the College, but that the College is right for an applicant. This naturally means that some applications to a course of study with Oakwood College will be unsuccessful, and we understand that an applicant may wish to lodge an appeal or complaint against the admissions process.

Our Admissions Appeals and Complaints policy sets out the procedures by which an applicant may lodge a formal appeal or complaint against a decision regarding admission to a course of study at Oakwood College, and the principles and rules via which the College.

13. Data protection

13.1 The College publishes a [Data Protection & Security Policy](#) and a [Data Privacy Policy](#), and will process personal data in accordance with applicable UK data protection law and its published notices and procedures. and will process personal data in accordance with applicable UK data protection law and its published notices and procedures.

13.2 The College may use and share students' personal data where this is necessary for admissions, enrolment, student support, safeguarding, academic administration, awarding body requirements, legal compliance, funding administration, quality assurance, references, verification or other legitimate institutional purposes.



13.3 Where relevant, student information may be shared with awarding organisations, regulators, statutory agencies, placement providers, funding bodies and partner institutions where there is a necessity and a lawful basis to do so.

14. Events outside reasonable control

14.1 Neither party shall be liable for delay or failure to perform obligations caused by events outside reasonable control, including severe weather, fire, flood, epidemic, pandemic, industrial action, utility failure, cyber incidents, government restrictions, terrorism, civil disorder or other force majeure events.

14.1.1 For the avoidance of doubt, events outside reasonable control may include cyber-attacks, failure of digital or communications systems, failure of utilities or transport networks, acts or omissions of third-party service providers, civil disorder, governmental restrictions, public health emergencies, and other comparable events beyond the reasonable control of the affected party.

14.2 Where such an event occurs, the College may make reasonable temporary or permanent changes to delivery, timetable, location, support arrangements, assessment or other aspects of the student experience in order to continue provision lawfully and practically.

14.3 If disruption continues for a period of one academic year and continuation becomes impracticable, the College may suspend or terminate the contract on reasonable notice and consider appropriate mitigation, transfer, refund or compensation arrangements where applicable.

15. Intellectual Property Rights

15.1 The College's policy is that subject to the provisions of this agreement, intellectual property rights in any works created solely by a Student in the course of their Programme of study shall vest in the student.

16. Liability

16.1 Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation, or any other liability that cannot lawfully be excluded.

16.2 Subject to clause 15.1, the College will be responsible for loss or damage suffered by a student only where it is a foreseeable result of the College's breach of contract or failure to use reasonable care and skill. Nothing in this Section limits the student's statutory rights under the Consumer Rights Act 2015.

16.3 The College will not be liable for loss or damage that is not foreseeable, for indirect or consequential loss, or for personal property loss or damage unless caused by the College's negligence or breach of duty.

17. General terms

17.1 This contract is governed by the law of England and Wales, and the courts of England and Wales shall have non-exclusive jurisdiction.



17.2 If any provision of this contract is found to be unlawful or unenforceable, the remainder shall continue in force.

17.3 Any failure or delay by the College or the Student in enforcing a right shall not amount to a waiver of that right.

17.4 No person who is not a party to this contract shall have any right to enforce any term of it under the Contracts (Rights of Third Parties) Act 1999, unless expressly stated otherwise.

18. Schedule 1 (Related Policies):

- **Student Fees, Refunds and Compensation Policy.**
- **Student Complaints Policy and Procedure.**
- **Student Code of Conduct.**
- **Student Attendance and Engagement Policy.**
- **Student Information, Advice and Guidance (IAG) Policy.**
- **Student Transfer Policy and Procedure.**
- **Recognition of Prior Learning Policy.**
- **Student Academic Appeals policy/procedure.**
- **Student Academic Integrity / Misconduct procedure.**
- **Extenuating Circumstances policy.**
- **Non-Academic Misconduct Policy & Procedures.**
- **Student Handbook.**
- **Support Through Studies.**
- **Health and Safety Policy**
- **Social Media and IT Acceptable Use Policy.**
- **Data Privacy Notice**
- **Equal Opportunities, Diversity and Inclusion Policy.**
- **Policy on Sexual Misconduct, Harassment & Unacceptable Behaviours.**
- **Prevent & Safeguarding Policy and Procedure**
- **Emergency Student Exclusion and Suspension Policy.**
- **Code of Practice on Freedom of Speech.**
- **Personal Relationships Policy.**
- **Multi Faith Prayer & Contemplation Space Policy.**
- **Admissions Appeals and Complaints Policy**

